



Terms and Conditions

General Terms

Your use and purchase of products and services from Chocolate Fountains of Devon is governed by the terms and conditions set out below.

Prices and Payment

The prices for goods and services displayed for sale are Chocolate Fountains of Devon Ltd prices and are inclusive of VAT, labour, ingredients plus delivery within Devon where applicable, and any such additional charges are clearly displayed where they may apply. Prices displayed are valid and effective only in the United Kingdom. Chocolate Fountains of Devon Ltd cannot accept your order until you have paid a non refundable deposit of a minimum of £100 unless otherwise agreed. Upon payment of your deposit, we will confirm acceptance of your order by email or mail which will be sent to the appropriate address provided on your order details. Whether or not you receive the mail or email of our acceptance of your order, a completed and signed booking form will create a legally binding contract between us. We reserve the right not to supply you at our discretion. All goods, whether delivered or not, remain the property of Chocolate Fountains of Devon Ltd until paid for in full. **Credit and Debit Card Payments:** All card payments are processed by Chocolate Fountains of Devon Ltd.

Your right to cancel your order

You may cancel your order within 14 days of making your booking. If you wish to cancel your order this can be done by either phoning our office on 01271 345982 or writing to our registered office. If you cancel your order after 14 days of making your booking, you will not receive your deposit. If a cancellation is made within 1 month of your event, you will still be liable to pay the full amount for your booking. It is the hirer's responsibility to ensure that the venue or contractor accepts chocolate fountains and will provide us with a table of a minimum 4 feet in diameter and a power supply.

General

We will require a table for our chocolate fountain of no less than 4 foot in diameter or 4 foot square. It is your responsibility to ensure that your venue has this available for us, please ensure that you inform them of this requirement. We shall not be liable to you where performance of any of our obligations to you is prevented, frustrated or impeded by reasons by act of god, war and other hostilities, civil commotion, accident, strikes, lock outs, trade disputes, acts or restraints of Government imposition or restrictions of imports or exports or any other cause not within reasonable control of Chocolate Fountains of Devon Ltd. If any part of these terms and conditions is found to be unenforceable as a matter of law all other parts of these terms and conditions shall not be affected and shall remain in force. To the extent permitted by law Chocolate Fountains of Devon Ltd accept no liability for any loss damage or injury arising as a consequence of the advice provided. These terms and conditions and any contact between us shall be governed by and constructed in accordance with English law and the English courts shall have jurisdiction over any dispute between us.

The service we provide

The service provided to you in accordance with this contract is described in our brochure and on our website. We reserve the right to change the dips or chocolate provided at any point in time due to circumstances beyond our control. We reserve the right to cancel the contract at any point in time should we foresee any problems relating to the supply of the goods or services. We will always endeavor to contact you at the earliest point in time should there be any need to cancel the contract or amend any contents therein. Any theft or damages to our equipment at the location of the booking will be liable to you. Under extreme circumstances, we may find it necessary to provide a third party to supply the service and we retain our rights herein. We reserve the right to withdraw our service at any time during an event as a result of disorderly or criminal behaviour of any third parties that we feel may pose a risk to other third parties and our staff.

In these terms and conditions:-

'Chocolate Fountains of Devon' means Chocolate Fountains of Devon Ltd and any other connected organisation that supplies the goods ordered by you and any successor of its business;

'We, our and Us' means Chocolate Fountains of Devon Ltd either alone or together with you, as the context requires;

'You' means the person ordering goods subject to these terms and conditions;

Registered Office:

Chocolate Fountains of Devon Ltd
26 Lane End Park
Whiddon Valley
Barnstaple
EX32 8PP

Registered in England under number: 5523024